

## VIDEO DOCUMENTARY

This segment provides the opportunity to view end-of-life conversations from the perspective of physicians and patients' family members. It is an intimate look at the realities that physicians experience and the impact they have on their patient's lives.

### PART 1

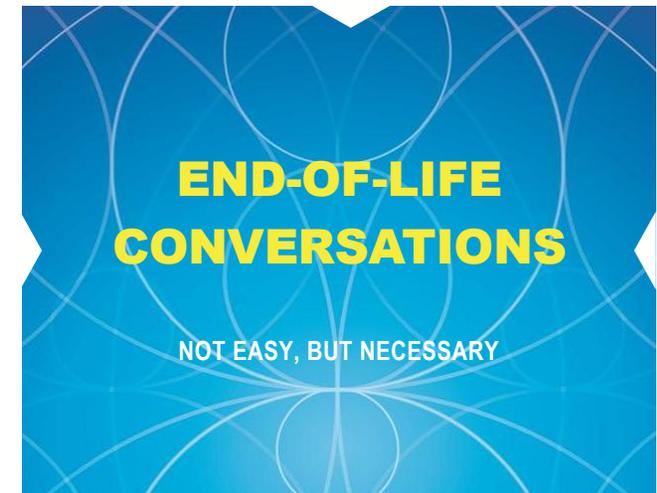
Art of Medicine –  
Not a Science

### PART 2

Hard Conversations

### PART 3

The Gift



## HOSPICE of HOPE

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MAYSVILLE, KY 41056

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## HOSPICE of HOPE OHIO VALLEY

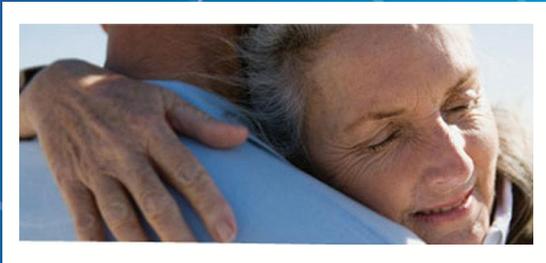
215 HUGHES BLVD.  
MT. ORAB, OH 45154

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## HOSPICE of HOPE

*You have a choice.  
Ask for us by name.*

End-of-life conversations may be one of the most difficult, yet rewarding experiences for physicians, patients and their family members.



An end-of-life conversation is more than a moment in time. It is a chance to connect with patients in a way that truly helps them and can transform the nature of the physician-patient relationship to be more satisfying and meaningful.

This program was inspired by a family that faced an unnecessarily difficult and painful experience trying to obtain quality end-of-life care for a loved one. Despite many talented physicians caring for the patient, the last few months and weeks of this person's life were

## FAMILY CONVERSATIONS THAT PAVE A ROAD TO **COMFORT AND WELL-BEING** THAT LIES SOMEWHERE IN BETWEEN

painful, lonely and frightening because attending physicians evaded the honest and emotional conversations that are necessary at the end of life. The experience was so traumatizing for this family that they chose to donate several hundred thousand dollars to fund the **End-of-Life Conversation** program to educate health care providers, patients and families on this critical time in patient care...so no one would have to experience what they went through.

### **Learning Mat Discussion Questions**

When you look for a physician for yourself or a family member, what qualities do you look for?

Think about the stories the family members shared in the film, as well as experiences you and your family have had with serious illness and end-of-life decisions.

What do you remember about the physician communication during those times (both positive and negative)?

What was the impact on you and your family?

Reflect upon what your own priorities would be if you were facing the end of life.

How would these priorities affect the end-of-life conversation with your physician?

Based on what you have heard in the film, what do you think are some basic requirements for an effective end-of-life conversation?

Consider the comment that sometimes when fighting serious illness the patient "becomes the battlefield." What does that mean to you? Can you describe a situation when you have seen this happen?

After this experience, what will you do differently regarding end-of-life conversations?